

An all-encompassing  
nationwide service



## A helping hand when it's needed most

You cannot plan for them, but accidents happen. And while the experience will always be bad enough, the incident itself may be just the beginning of the problems.

That's because dealing with the aftermath of an accident is never easy. Firstly, there are the immediate issues to deal with; getting the driver home, recovering the vehicle, clearing up any spillages and so on. Then there's the claim and negotiations with insurers and bodyshops to manage – plus the ever-present possibility of legal action.

All in all, effecting a repair can be a lengthy, time-consuming affair that costs a business dearly, not just financially, but also in terms of the stress and inconvenience caused to the operator and, possibly, his or her customers.

Now there's a simple solution to help steer you through the entire process from start to finish: the Scania Nationwide Accident Management and Repair Network.



## Returning you to the road as quickly and smoothly as possible

With Scania's 92 contact points nationwide and dedicated accident repair and refinishing centres strategically located throughout the country, quality accident repair provision has never been more accessible – and a single call to Scania Assistance or your local Scania dealer is all it takes to start the ball rolling.

The Scania Accident Management and Repair Network offers a complete service, catering for all aspects of light and heavy commercial vehicle repair and refinishing.

What's more, we'll look after every other detail along the way too. Out on the road is where Scania Assistance steps in. With us, your driver will be safe, your load salvaged and your vehicle recovered directly to the nearest Scania accident repair centre.

We will also work with your insurers, the authorities and the emergency services as required and will continue to do so until the job is done. And as the story unfolds, you will be kept fully informed and abreast of developments to ensure you remain in overall control and at the heart of the decision-making process.

Ultimately, our aim is your aim: to see your vehicle back on the road, earning its living once again, with the minimum of inconvenience to you and your business.



**“You have the right to choose who repairs your accident-damaged commercial vehicle. So go with the brand you trust. A single phone call to Scania Assistance is all that's needed whenever help is required.”**

## Quality and attention to detail

### The Scania network of accident repair centres

Scania's accident repair centres combine state-of-the-art equipment and a highly skilled workforce.

As you would expect from Scania, all our repairs are carried out to the highest standards of quality and safety; the word 'compromise' simply isn't in our vocabulary. Moreover, our attention to detail is unflinching and our procedures and processes have been designed to deliver the very best results every time.

That's why with Scania as your accident repair partner you can rest assured that your vehicle is in the safest possible hands.

As we see it, accidents are an unfortunate fact of life. What comes afterwards, however, doesn't have to be.



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All information correct at time of going to press. Please consult your local Scania dealer for latest details and any updates to services provided.



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